

BOSTON MARKET
317 MARSH LANDING PARKWAY
JACKSONVILLE BEACH, FLORIDA 32250
(904) 273-1121

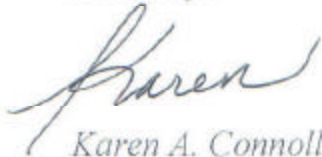
January 7, 2003

To Whom It May Concern:

This letter serves as a reference for Krystal Klean. Krystal Klean has worked for Boston Market on a weekly basis for quite some time. They are reliable, dependable and prompt. I am always satisfied with the outcome of their work. I would highly recommend Krystal Klean.

Please feel free to contact me with questions or concerns.

Sincerely,



*Karen A. Connolly
General Manager*